

ValleyStar 65th Annual Meeting Recap

The 65th Annual Meeting was held at the New College Institute in Martinsville, Virginia on March 7, 2019. James B. Rorrer, Gregory Hill, and Norman W. Hill were re-elected to the Board of Directors and will each serve a three-year term. We sincerely appreciate our Board of Directors for their voluntary service to the Credit Union and for representing the 43,000+ members who comprise ValleyStar Credit Union.



24th Annual Golf Tournament Benefitting Children's Miracle Network May 16 – Chatmoss Country Club (rain date May 23)

Help us reach our fundraising goal of \$20,000 for Children's Miracle Network Hospitals Southwest Virginia! All donations will remain local and support the purchase of lifesaving medical equipment at Carilion Children's in Roanoke, VA.

Play Golf!

4-player teams are just \$300 and include lunch, free drinks, and prize opportunities.

Become a Sponsor!

Sponsorship levels are available from \$200 – \$1,000.

Register today – the deadline is May 1!

Stop by any ValleyStar branch location or visit valleystar.org to download a registration packet.

No purchase necessary. Must be 18 years of age or older. Promotion period: January 1, 2019 to May 20, 2019. Donations are contributed to Children's Miracle Network Hospitals.



Coming Soon: An All-New Online and Mobile Banking Experience

ValleyStar Credit Union is always working to improve the services we provide to you, our members. We're excited to announce that a new and improved Online and Mobile Banking experience is on the way! The new platform will deliver the power and convenience you need to manage your money more quickly, easily, and securely than ever before. It will feature a seamless look-and-feel integration between Online and Mobile Banking, and a wide range of new and upgraded tools and services designed to make it easier for you to manage your money—anytime, anywhere.

New Online and Mobile Banking enhanced functionality will include:

- **Enjoy a New, Updated Presentation** – The Online Banking interface has been visually enhanced with an organized, streamlined look, and will match the new Mobile Banking interface. With improvements made to the user experience, you can spend less time searching for information and more time managing your finances.
- **Manage All Your Accounts in One Place** – Connect all your accounts and credit cards, even ones from other financial institutions, and get a full view of your finances at any time.
- **Stronger Security, More Peace of Mind** – More layers of security, such as multi-factor authentication, fingerprint ID capability, advanced fraud detection, and state of the art encryption, keep your money and personal information safe.
- **Expanded Money Transfer Options** – Easily transfer money to your accounts at other financial institutions or send funds to other ValleyStar members.
- **Customize Your Alerts** – Create your own email or SMS text message alerts to get custom updates on low balances, account activity, and payments—whatever you want to keep an eye on.
- **Take Control of Your Cards with ValleyStar CardAssist** – Protect yourself from fraud by easily setting up custom credit and debit card transaction alerts and usage parameters in real time. You have the ability to turn cards on and off, get balance inquiries, and use the built-in ATM locator tool.
- **Fast Balances** – When you're on the go, you can quickly see your account summary through the Mobile App without needing to log in.
- **Personal Finance Manager** – Track spending, set savings goals, and create budgets to better understand your finances and make it easier to set money aside for whatever you're saving for.
- **Top Features Get a Facelift** – Continue to use your favorite free Online and Mobile Banking features such as Bill Pay, Mobile Deposit, receive E-Statements, view Check Images, Text Banking, and more!

Stay Tuned for More Info

In the coming weeks, we'll be sharing more detailed information about our new Online and Mobile Banking platform, including when the conversion will be happening, important dates, and instructions for logging in for the first time. For current Online and Mobile Banking members, please watch your emails. There will also be information on valleystar.org.

Important: Update Your Contact Information Today!

To ensure you have a smooth transition to our new Online and Mobile Banking platform, it's important that ValleyStar has your current contact information, especially your phone number and email address. Stop by any of our branch facilities or call our Contact Center at 800.475.6328 x0 to update your information today!

Holiday Closings

Memorial Day
Monday, May 27, 2019

Independence Day
Thursday, July 4, 2019

Contact Us

Phone 800.475.6328
Monday – Friday 8 am – 5 pm
Ext. "2" to access Teller24

E-Mail info@valleystar.org

Website www.valleystar.org

Mailing Address
ValleyStar Credit Union
P.O. Box 5511
Martinsville, VA 24115

Branch Locations
ATMs on Location

Collinsville
41 Wheeler Avenue

Danville Main
212 Holt Garrison Parkway

Danville North
3240 Franklin Turnpike

Martinsville
35 DuPont Road

Roanoke
3452 Buck Mountain Road

Rocky Mount
1080 Old Franklin Turnpike

South Boston
4027 Halifax Road

Waynesboro
501 W. Broad Street

Branch Lobby & Drive-Thru Hours
Please visit valleystar.org

Statistics

As of February 28, 2019

Assets	\$412,374,712
Shares	\$362,028,404
Loans	\$247,731,148
Members	43,467



Federally Insured by NCUA

