



## PRESS RELEASE

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### Skimmer Found on ValleyStar Credit Union ATM

**Martinsville, Virginia (February 12, 2019)** – ValleyStar Credit Union is warning members after a skimming device was found on its Martinsville branch ATM. The Credit Union’s fraud detection team quickly identified the suspicious activity, reported the incident to law enforcement, and has confirmed the device’s removal from the ATM. A very small number of member accounts have been impacted by the skimmer and those members are being notified now.

In addition to common ATM precautions our members can take, such as being aware of surroundings and other people near the ATM, shielding the keypad when entering a PIN, and looking for any unusual signs of tampering on the machine, there is also another technique available to identify the potential use of skimmers. A Bluetooth-enabled mobile phone can be used as a detector to search for nearby skimming devices that use Bluetooth to transmit the stolen information. Available devices can be viewed by clicking on “Bluetooth” in a mobile phone’s Settings menu. A potentially suspicious device may appear as a long string of strange characters or numbers and does not look like a common Bluetooth device.

ValleyStar urges members to check receipts against statements regularly and notify the Credit Union of any unusual account activity by calling the number on the back of their card as quickly as possible. The Credit Union continuously monitors and addresses potential security threats to mitigate impact to members.

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*ValleyStar Credit Union has been in business since 1953 and serves southwest and central Virginia and north central North Carolina. The Credit Union is \$400 million in assets with more than 43,000 members. ValleyStar is a full-service financial institution that offers consumer and commercial loan products and services. Headquartered in Martinsville, Virginia, ValleyStar operates 8 branch offices in the Collinsville, Danville, Martinsville, Rocky Mount, South Boston, and Waynesboro communities. For more information, visit [valleystar.org](http://valleystar.org).*