

New Member Service Enhancements Announced

Our members spoke and we listened! We have exciting news to share about some valuable enhancements to our products, services, and fee structure. Many of these changes and features were specifically requested in the member survey sent out earlier this year, and we thank you for your input. We are always looking for ways to improve our member experience and better serve your needs!

Fee Changes Effective January 1, 2019

ValleyStar has made changes to the following fees that benefit our members:

FEE TYPE	OLD FEE	NEW FEE
ATM/Debit Card Foreign ATM Fee	\$1 each	FREE
Savings Excess Withdrawal Fee (over 6/mo.)	\$5 each	\$3 each
Savings Inactivity Share Account Fee	\$5/mo. after 60 days	\$5/mo. after 120 days
Overdraft from Savings to Checking Account	\$5 each	FREE
ATM/Check (Debit) Replacement Card	\$10 each	FREE

Member to Member Transfers Now Available

This new FREE feature allows you to quickly and easily make transfers to other ValleyStar members via your Online Banking account. Simply log in to Online Banking, click "Transfer Funds," and select "Another Account" on the right-hand side. Enter the account details for the receiving member and hit "Transfer." **It's that easy!** Transfers can be made into a member's main share, share draft, loan, mortgage, or Visa account. Now with Online Banking, moving money between members has never been easier!

Coming Soon: Allpoint ATM Network

ValleyStar has partnered with the Allpoint network to give our members access to 55,000 **surcharge-free** ATMs across the globe, with 43,000 of those located right here in the U.S. AllPoint ATMs are conveniently located in key major retailers such as Kroger, CVS, Costco, Walgreens, Speedway, and Target, and as you travel in and out of Virginia, you will still have easy access to your money at ValleyStar as well! Partnering with Allpoint is another way ValleyStar is working to give you excellent service. Be on the lookout for more information in the coming months!



For more information on any of these new member enhancements, please stop in to one of our branch facilities or call our Contact Center at 800.475.6328 x0 today!

Annual Meeting to Be Held March 7th

The 65th ValleyStar Credit Union Annual Meeting will be held on Thursday, March 7, 2019 at the New College Institute in Martinsville at 5:30 pm. There will be door prizes and giveaways, and heavy hors d'oeuvres will be served after the meeting. This is always a great event for members to meet the ValleyStar Board of Directors and staff.

This year, the nominating committee has submitted the names of James B. Rorrer, Gregory Hill, and Norman W. Hill to fill the three open seats on the Board of Directors.



James B. Rorrer

James Rorrer has been a member of the Credit Union since 1970. He has served ValleyStar since 1993 in various capacities, including: member of Supervisory Committee (1993-2004) and member of Board of Directors (2004-present). He served 25 years with the North Carolina National Guard and retired as a Sergeant First Class. He served 32 years with the Eden Volunteer Fire Department and spent eight of those years as Assistant Chief. He also had 38 years of service with DuPont, including 17 years as a supervisor, four years in production planning, and the remaining years in operations. James is a member of Osborne Baptist Church.



Gregory Hill

Gregory Hill has been a member of the Credit Union since 1974. He has served ValleyStar since 1989 in various capacities, including: Secretary of Credit Committee (1989-1992), Secretary of Board of Directors (1992-1995), Treasurer of Board of Directors (2005-2006), and Legislative Representative (1992-present). Gregory was awarded the 1991 Governor's Award for Volunteering Excellence and the 2003 Piedmont Chapter Volunteer of the Year Award. He is a Vietnam veteran, DuPont retiree, and is a member of the NAACP, the American Legion, and Virginia Credit Union League Governmental Advisory Committee.



Norman W. Hill

Norman W. Hill has been a member of the Credit Union since 1966. He has served ValleyStar since 1992 in various capacities, including: member of Credit Committee (1992-1995), member of Supervisory Committee (1995-1998), Secretary of Board of Directors (1998-2001), member of Governmental Affairs Committee for the League, and member of Board of Directors (1998-present). He has served as Vice President, President, and Legislative Representative for Piedmont Chapter of Credit Unions. Norman W. is active in the efforts to further legislative assistance to all credit unions, has attended many training conferences, and is proactive in the efforts to expand legislative assistance. He is a member of Collinsville Church of Christ, U.S. Army veteran, 41-year DuPont retiree, and 5-year Koch InVista retiree.

If you are interested in a position on the Board of Directors, please submit your nomination by petition to Richard Wood at P.O. Box 5511, Martinsville, VA 24115 no later than February 6th.

Save the Date: 24th Annual Golf Tournament

May 16, 2019 at Chatmoss Country Club (rain date May 23)

Registration begins soon for this fun day of golf, fellowship and festivities benefitting Children's Miracle Network Hospitals Southwest Virginia! Look for information packets in the mail or check valleystar.org for updates in March.

12 Days of Giving 2018

The entire ValleyStar Holiday Cheer Squad enjoyed teaming up again for this popular outreach effort this holiday season! This fun, company-wide giving campaign brought all eight of our facilities together to perform **"Random Acts of Kindness"** and spread some holiday cheer in our communities during the month of December. Here are some photos and highlights from the ValleyStar Holiday Cheer Squad activities in December!



Preparing a meal at the Waynesboro Area Refuge Ministry (WARM)



Shopping for Salvation Army Angels in Danville



Presenting a donation to the Stepping Stone Mission in Rocky Mount



Surprising Walmart shoppers in South Boston with gift cards

Miracles on Ice for CMN!

ValleyStar Credit Union teamed up with Downtown Roanoke and The Kettle Cooker Express to host a special **"Miracles on Ice"** event at Elmwood on Ice presented by ValleyStar Credit Union on December 2nd. The proceeds from this day of skating and sliding as well as Kettle Cooker Express sales were matched by ValleyStar to benefit Children's Miracle Network Hospitals Carilion Children's for a donation total of \$1500!



Jaime Clark, Scott Arbogast, and Tina Workman from Downtown Roanoke, along with Lori Cauley from ValleyStar Credit Union and Mike Brightwell from The Kettle Cooker Express, present Erin Henderson from CMN a donation from the Miracles on Ice event.

Holiday Closings

Martin Luther King, Jr. Day
Monday, January 21, 2019

President's Day
Monday, February 18, 2019

Contact Us

Phone 800.475.6328
Monday – Friday 8 am – 5 pm
Ext. "2" to access Teller24

E-Mail info@valleystar.org

Website www.valleystar.org

Mailing Address
ValleyStar Credit Union
P.O. Box 5511
Martinsville, VA 24115

Branch Locations
ATMs on Location

Collinsville
41 Wheeler Avenue

Danville Main
212 Holt Garrison Parkway

Danville North
3240 Franklin Turnpike

Martinsville
35 DuPont Road

Roanoke
3452 Buck Mountain Road

Rocky Mount
1080 Old Franklin Turnpike

South Boston
4027 Halifax Road

Waynesboro
501 W. Broad Street

Branch Lobby & Drive-Thru Hours
Please visit valleystar.org

Statistics

As of November 30, 2018

Assets	\$400,403,469
Shares	\$350,202,914
Loans	\$247,137,124
Members	43,066



Federally Insured by NCUA

